

PRF Load Error

PURPOSE

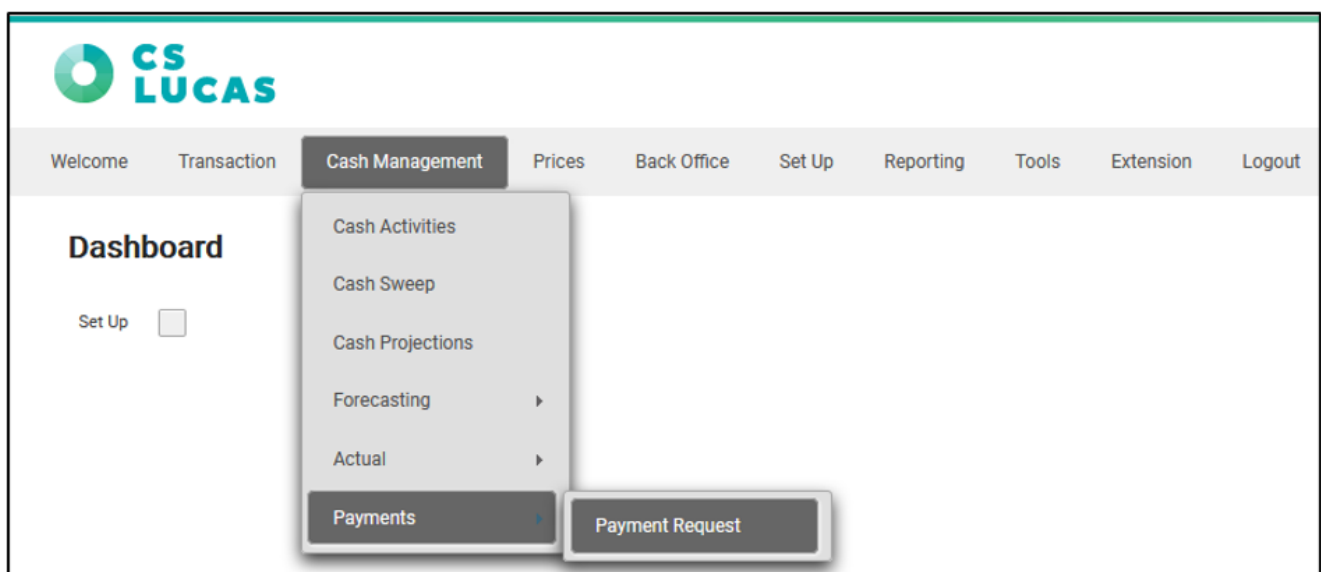
This document shows the procedures on how to check error loading payment request file from SFTP server in CS Lucas system.

WHY IS THIS IMPORTANT

This allows user to check any error loading payment request file from SFTP server so that client can be informed to correct the necessary and resend for loading.

PROCEDURE

1. From the menu, select Cash Management > Payments > Payment Request.



Tip: If you do not see the Payment Request in the menu navigation, please ensure that you have the access rights to access this screen. Access rights required is 19400 Access Payment Request.

2. The Payment Request screen is displayed.

Payment Request

Acct Cntr* VDate Fr* VDate To Status Amount exceed

Submitted? ▾	Batch ID ▾	Acct Cntr ▾	VDate ▾	Our SSI ▾	Amount ▾	Items ▾	Validation ▾
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

No records found.

▾

3. Click on PRF Error.

PRF Load Error

Date Error Type

Date/Time	Error	File Name	User Comment
27 Sep 2019 10:52:05	ERROR_TYPE: 02_INVALID_BANK_ACCOUNT_SHORTNAME_PAYMENT_TYPE	HANDCRAFTED_NAB-DE_PRF_v002_3b_(i).prf	01 Oct 2019 13:09:01 By dev Has informed the client
27 Sep 2019 10:52:06	ERROR_TYPE: 04_INVALID_DATA_TYPE_FORMAT	HANDCRAFTED_NAB-DE_PRF_v002_3b_(iii).prf	01 Oct 2019 11:50:11 By dev abc
27 Sep 2019 10:54:00	ERROR_TYPE: 03_MISSING_MANDATORY_VALUE	HANDCRAFTED_NAB-DE_PRF_v002_3b_(ii).prf	03 Oct 2019 12:10:48 By dev test
02 Oct 2019 11:28:11	ERROR_TYPE: 00_DECRYPT_READ_FAIL	CORRUPTED.prf	[none]

Tip: If you get access denied prompt, please ensure that you have the access rights to access this screen. Access rights required is 19413 Access PRF Load Error.

4. PRF Load Error screen displays.

5. All the errors will be shown in this screen if there is error loading payment request file. The error specifies the timestamp when the file is read, error type and file name.

Note: The validation checks are limited to the following:

- Invalid file format/ type
- Invalid payment type
- Invalid data type format for Amount, VDate, Bene SSI Account No and Bene BSB No.
- Missing mandatory fields for the payment type.

Payment Type	Mandatory Fields
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PT_NAB_DE	Payor SSI, BENE SSI Account No, BENE SSI Account Name, BENE BSB No, VDate, Amount, Narrative, FILE URL.
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- Missing payment type

6. Once user has taken action on the error file, user can put comments by clicking on the hyperlink under User Comment.

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02 Oct 2019 11:28:11	ERROR_TYPE: 00_DECRYPT_READ_FAIL	CORRUPTED.prf	<input type="text" value="none"/>

7. A pop up displays.

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User Comments

User: dev

History

8. Enter the comments and click Submit.

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Date: Error Type:

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User Comments

User: dev

History

9. User Comment updated with the latest comment with timestamp. Click on the hyperlink if you wish to view all the comments history.

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10. User may also filter the errors by Date or Error Type by filling in the filter fields on the screen and click Refresh.

11. Click to return to Payment Request screen.

FREQUENTLY ASKED QUESTIONS

RELATED INFORMATION

[Payment Request](#)

[New Payment Request](#)

[Import Payment Request](#)

[Duplicate Payment Request](#)

[Scheduled Payment Request](#)

CHANGE HISTORY

Date	By	Changes
07-Oct-2019	TS	Created.