

CS Lucas Enterprise Expiry

PURPOSE

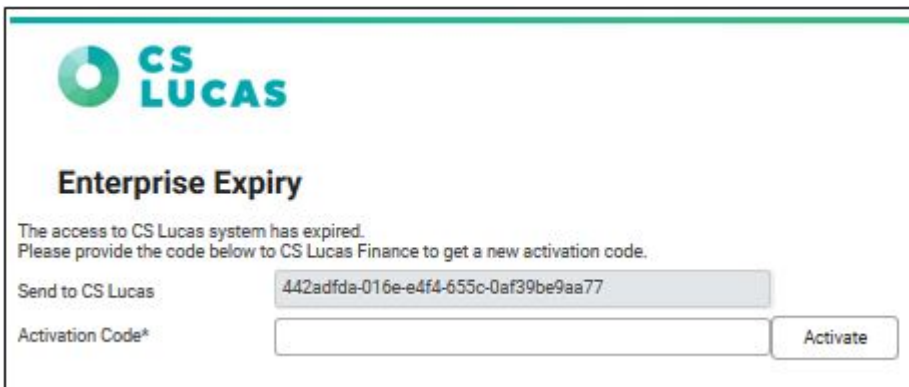
This document shows the process when the CS Lucas Enterprise is about to expire.

WHY IS THIS IMPORTANT?

This is important to ensure that the CS Lucas system remains activated.

PROCEDURE

1. When the screen below is displayed upon logging in, it means that there are only 30 days left before the expiration of CS Lucas license. The number of days left will be displayed every time a user logs in.



CS LUCAS

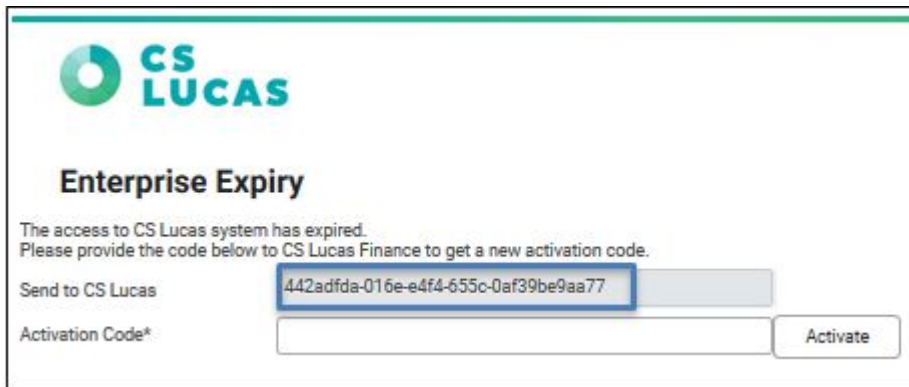
Enterprise Expiry

The access to CS Lucas system has expired.
Please provide the code below to CS Lucas Finance to get a new activation code.

Send to CS Lucas 442adfda-016e-e4f4-655c-0af39be9aa77

Activation Code*

2. At this point you may click Ignore to continue accessing the system.
3. Check for the invoice from CS Lucas Associates Pte Ltd. By now, the invoice should have been sent to the company's finance team.
4. Make a payment for the new period.
5. To activate the new license, send CS Lucas an issue log and include the values found in the Send to CS Lucas field.



CS LUCAS

Enterprise Expiry

The access to CS Lucas system has expired.
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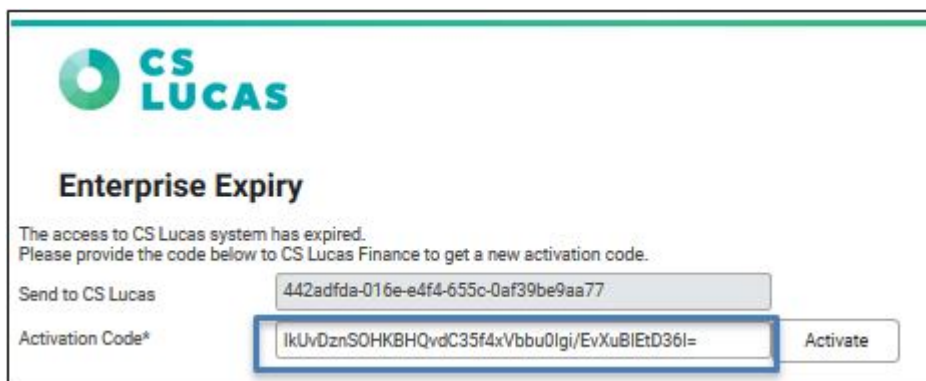
Send to CS Lucas: 442adfd0-016e-e4f4-655c-0af39be9aa77

Activation Code*:

Activate

6. CS Lucas then generate the code that will activate the system and respond to the issue log created.

7. Login to the system and enter the activation code. In this example, the activation code is: IkUvDznSOHKBHQvdC35f4xVbbu0Igi/EvXuBIEtD36I=



CS LUCAS

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Activation Code*: IkUvDznSOHKBHQvdC35f4xVbbu0Igi/EvXuBIEtD36I=

Activate

8. Click Activate.

9. If the license expires without the new activation code, logins for all users will be disabled.

10. After the login is disabled, once payment is made and a code is received, the logins can be activated.

FREQUENTLY ASKED QUESTIONS

RELATED INFORMATION

CHANGE HISTORY

Date	By	Changes
9-Sep-2016	Clarissa	Created.
8-Jan-2020	Lyra	Updated Screenshots.
14-Dec-2021	Lyra	Updated step 1 to change from 30 days to 7 days.