

Account Lockout

[See previous W5 version guide](#)

PURPOSE

This document explains the security feature in CS Lucas that limit the number of failed login attempts per user.

WHY IS THIS IMPORTANT?

By enforcing an account lockout feature, it prevents unauthorised users from attempting to access and breach the system.

SECURITY

1. A user account will be disabled for 5 minutes when user fails to login for 2 times. Please do not attempt to login within the next 5 minutes. If user try to login within this 5 minutes, any attempt will not be counted. After 5 minutes, user can try again.
2. If the password is wrong again for the next login attempt, user will be disabled for another 5 minutes.
3. After 5 consecutive login failed attempts, the account will be locked.
4. Please click on the Forgot Password link on the login page to invoke a password reset, an email with instructions to reset password will be send to the user's email. Alternatively, user may request the administrator to reset the password for him/ her.

FREQUENTLY ASKED QUESTIONS

RELATED INFORMATION

[Security Recommendations for CS Lucas](#)

CHANGE HISTORY

Date	By	Changes
1-Jul-2016	TS	Created.
3-Feb-2020	Lyra	Updated instructions for step 1 and 2.
20-Jun-2023	TS	Updated to W6 instructions and screenshots.